

ORDER FORM

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SHIP TO ADDRESS (please print or type)

CUSTOMER MASTER NUMBER (IF KNOWN)		DATE
ATTENTION/NAME		
ORGANIZATION	DIVISION / ROOM NUMBER	
STREET ADDRESS		
CITY	STATE	ZIP CODE
PROVINCE / TERRITORY	INTERNATIONAL POSTAL CODE	
COUNTRY		
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CONTACT NAME	INTERNET E-MAIL ADDRESS	

ORDER BY PHONE (ELIMINATE MAIL TIME)

8:00 a.m. - 6:00 p.m. Eastern Time, M - F.
Sales Desk: 1-800-553-NTIS (6847) or (703) 605-6000
TDD: (703) 487-4639 (8:30 a.m. - 5:00 p.m.)

CUSTOMER SERVICE

1-888-584-8332 or (703) 605-6050

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National Technical Information Service
5285 Port Royal Road
Springfield, VA 22161

RUSH SERVICE is available for an additional fee.

Call 1-800-553-6847 or (703) 605-6000.

ORDER VIA E-MAIL — For Internet security when placing your orders via e-mail, register your credit card at NTIS: call (703) 605-6070. Order via E-mail 24 hours a day: orders@ntis.fedworld.gov

BILL ME (U.S., Canada, and Mexico only)

NTIS will gladly bill your order, for an additional fee of \$10.00. A request to be billed must be on a purchase order or company letterhead. An authorizing signature, contact name, and telephone number should be included with this request. Requests may be mailed or faxed.

ALL SALES ARE FINAL — NTIS electronically stores our collection of almost 3 million items and custom-reproduces a single copy specifically for your order. Therefore, NTIS does not accept cancellations, requests for modifications, or returns for credit or refund. All sales are final. If you believe the item you received is defective or if we made an error in filling your order, please contact our Customer Service Department via e-mail at info@ntis.fedworld.gov or by phone at 1-888-584-8332 or (703) 605-6050.

METHOD OF PAYMENT (please print or type)

<input type="checkbox"/> VISA	<input type="checkbox"/> MasterCard	<input type="checkbox"/> American Express	<input type="checkbox"/> Discover
CREDIT CARD NUMBER		EXPIRATION DATE	
CARDHOLDER'S NAME			
<input type="checkbox"/> NTIS Deposit Account Number:			
<input type="checkbox"/> Check / Money Order enclosed for \$		(PAYABLE TO NTIS IN U.S. DOLLARS)	

PRODUCT SELECTION (please print or type)

NTIS PRODUCT NUMBER				INTERNAL CUSTOMER ROUTING (OPTIONAL) UP TO 8 CHARACTERS		UNIT PRICE		QUANTITY						INTERNATIONAL AIRMAIL FEES (SEE BELOW)	TOTAL PRICE
								PAPER COPY	MICRO-FICHE	MAGNETIC TAPE *	DISKETTE	CD-ROM	OTHER		
						\$								\$	\$
						\$								\$	\$
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* CIRCLE REQUIREMENTS		3480 CARTRIDGE	1600 BPI	6250 BPI	LABELING		FORMAT		TOTAL						\$
					STANDARD	NONLABELED	EBCDIC	ASCII							

PLEASE NOTE

Unless microfiche or other is specified, paper copy will be sent. Please call the Sales Desk at 1-800-553-NTIS (6847) or (703) 605-6000 for information on multiple copy discounts available for certain documents.

Out-Of-Print Surcharge

A 25% out-of-print surcharge will be added to titles acquired by NTIS more than 3 years prior to the current calendar year.

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All regular prepaid orders are shipped "air-to-surface" unless airmail is requested. Airmail service is available for an additional fee. Canada and Mexico add \$4 *per item*. Other countries add \$8 *per item*.

HANDLING FEE	\$ 5.00
PER TOTAL ORDER	
Outside North America—\$10.00	\$
GRAND TOTAL	\$

Thank you for your order!